Raymarine service

Raymarine Two years into ownership the wind unit in the pedestal failed. A phone call to my dealer and their only question was did I want to pick it up or have it mailed to me. Installed it myself, returned the faulty unit to my dealer and my wind instruments have performed flawlessly since. (Kudos to my dealer Winters Sailing Center of Riverside, NJ)
Never received a "plug" for my knotmeter thru-hull…..I thought they were no longer included since there is a flap limiting the inflow of water. Recently found out while chatting with other owners that there should be such a plug included. I figured it was time to purchase one (the boat is 9 years old) so set out to find the Raymarine booth at the same Annapolis show referenced above. Told the guy my story….he said, hmmm should have been included…. reached into the glass case next to him and handed me the plug from their display (maybe that's what happened to mine). The "rep" didn't know me from Adam…could have been anybody giving him a story (perhaps he figured finding him in the torrents of rain that day, I was the real deal)…..now my wife doesn't have to hold a towel over the thru-hull while I clean the paddlewheel (she is MOST appreciative of Raymarine). **Raymarine: A+**