ICOM Service

ICOM Like many of us I ordered the ICOM RAM mic with my boat……all of my slip neighbors' Catalinas have them as well (2003 C380, 2008 C375, 2008 C350 Mk II). The cord on mine, however, yellowed and cracked while theirs were like new. I even tried painting the cord black to make it look better. I had resigned myself to replacing the cord (and mic ?) when an article in *SAIL* caught my eye. My cord was far from the only one with this problem and the article claimed ICOM was replacing the cords free of cost. Well, we sailors like that word free, so I took my mic/cord combo and the *SAIL* article with me to the Annapolis show this Fall and sought out the ICOM booth. They told me who to contact….I did; sent the unit out to Washington State per instructions and within two weeks got a brand spanking new cord attached to my mic. This is a unit nine years old and ICOM definitely stood behind their product. **ICOM: A+**