Garhauer service

Garhauer We Catalina owners are probably a bit cultish about Garhauer….I bought their EZ Glide genoa sheeting system this year (I was a very busy boy at Annapolis this October). Our faithfulness to the Garhauer brand is reinforced by the fact Mark Feigenhauer's father purchased C350 hull #1. *Practical Sailor* not only rates Garhauer highly in hardware tests but readers' comments praising their customer service have also appeared in the magazine.

I was talking with a friend who owns a 36' boat built by those guys up in Achalua……he bought davits but hadn't heard of Garhauer and paid more than 3 times what I paid for mine from Garhauer. Unfortunately, I neglected to "pull the plug" in my inflatable during a very heavy downpour and bent one of my davits….almost in half (after the fact I rough calculated the weight of water in my dinghy was three times the load rating for the davit). Called Garhauer….talked with Mark and he had a new one built for me at cost……The shipping from CA to NJ was hurtful and when I told Mark about the shipping cost he said if he had known he would have brought my davit with him to the Annapolis show.
That's not my only Garhauer story, one of the turning blocks that directs the genoa sheets to the winches self-destructed….bearings. No Question, Garhauer sent me a set of blocks to replace the bad one…..not only no questions but at no cost and no shipping…… **Garhauer: A+**